



Who would ve thought THERE COULD BE SO MUCH IN AN A-ROSA CRUISE?

A trip with A-ROSA is much more than a city visit. It's the most relaxing way to discover the full breadth of Europe – in a short time without repacking your bags. As soon as you check in, your floating premium hotel takes you to the heart of the most beautiful landscapes this continent has to offer: wild Normandy, the charming Wachau, the majestic Danube Cataracts. It's entirely your choice whether to enjoy the panoramas from our sun deck or take an outing into the countryside.

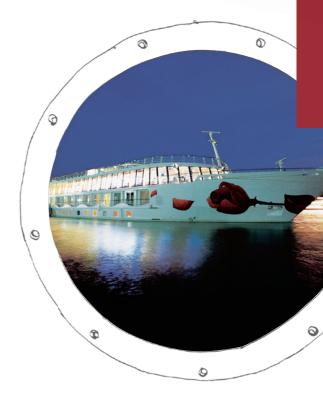
The highlights of each route are the exciting cities that have developed along the river banks over centuries. Our docking points are tranquil and yet so central that you can easily walk out and explore these cities on your own. The food mar-

ket? Right around the corner. The famous shopping spots? A few streets away. The concert hall?

You can already hear it. Or you can join

one of our guided tours and not just learn about the area, but get to know your fellow passengers as well.

No matter what you decide, your holiday is in great hands. From the breakfast buffet to the excursions and the evening programme, everything is 100% A-ROSA, which means carefully selected, strictly reviewed and of the highest quality, "Made in Germany". Those are the perfect conditions for a holiday you'll never forget, right?







The cities, the people, the countryside! Let the most beautiful regions in Europe draw you in. We promise: you'll fall in love more than once.

THE KIND OF HOLIDAY I COULD NEVER HAVE IMAGINED.

EVERYTHING A TRIP WITH A-ROSA HAS TO OFFER





We love good food and drink that spoils the palate – especially when we can enjoy both with friendly people. Like you, for instance.





Culture

On your own or with a knowledgeable guide – immerse yourself in the wonderful works of art to be seen at the stops along our route.

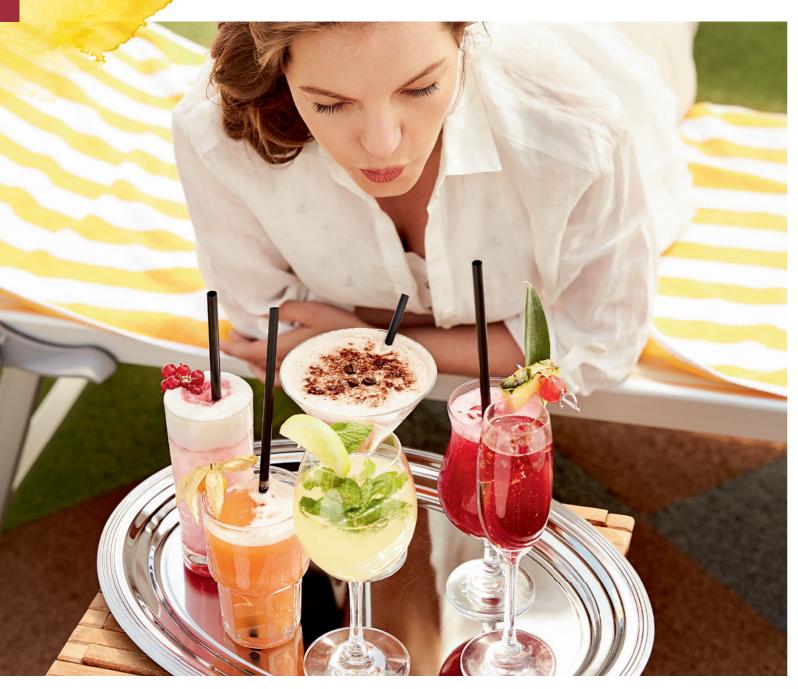


Relaxation

Everyone has a different way of relaxing: in their cabin, in the sauna, on the sun deck, reading, walking or admiring the views. What can you do, except try it all!



CAST OFF – AND BE PERFECTLY HAPPY!





When you board one of our ships you enter a microcosm of possibilities. You immediately feel the unique atmosphere on board which we call "casual but stylish". Whether you prefer to unwind with a massage, sample our drink menu with relish or simply enjoy the view of the green and blue from a deck chair; we want you to get the very most from these moments. The easiest way to do so is with our "A-ROSA Premium all inclusive" rate. It includes any number of benefits and services to make your holiday on the river even more comfortable than it already is. Should you nevertheless need something more, all you have to do is ask. Ok?

Premium all inclusive

- Gourmet buffets, live cooking the A-ROSA cuisine offers just the right thing for every taste.
- Enjoy high-quality drinks throughout the day.
- Children 15 and under travel free of charge. For groups of 2 adults and 2 children, for example, the kids even get their own cabin.
- Take advantage of our Early Booking Discount until 28 Feb 2018 and save up to € 70 per person.
- Look forward to plenty of other amenities, such as exclusive discounts and free Wi-Fi!

You'll find a complete list of our services on page 37.



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A-ROSA PREMIUM ALL INCLUSIVE

A-ROSA CULINARY DELICACIES

Your palate will also explore

MANY NEW TASTES ON YOUR TRIP WITH US.



The fresh ingredients reflect the vibrant colours of the landscape where they were harvested. The rushing of the waves mingles with lively chatter. And the scent of sizzling prawns permeates the air above the river. But, mealtimes on board A-ROSA are about so much more than just enjoying food. Above all, they're about enjoying the food to your heart's content. Thanks to FullBoardPlus you can put together your own menu at the cooking station or the hot and cold buffet whenever, wherever and with whomever you like. At a pretty table in the restaurant or in a relaxed atmosphere on the sun deck. The summertime barbecue is also a celebration of the easygoing lifestyle on the water. If the weather cooperates, we organise a fun barbecue party on the sun deck. But if you prefer, you can dine in a more exclusive atmosphere. Treat yourself to a really lovely A-ROSA Dining Evening as an add-on to your trip. You can look forward to a multi-course dinner with waiter service and a selection of corresponding fine wines from our extensive wine list.





The journey continues

BUT YOU'LL NEVER FORGET THE WONDERFUL MEMORIES.

Culture and civilisation have always developed around rivers. This is where the first settlements were established and where trade flourished. But this is also the cradle of intellectual and religious life. On our shore excursions, you are given the opportunity to experience the highlights from 2,000 years of European cultural history, with expert guides or on your own initiative. Most of these excursions only last a few hours, but these are hours you will never forget and which will give you many wonderful memories to take home with you. To feel at home on an A-ROSA cruise, you don't have to speak any German. Our international ships are completely bi-lingual and our international hosts will ensure you have no communication problems on board.

A-ROSA Excursion Categories



ADVENTURE TOURS

On these excursions, you will find pure excitement. Here you can experience the world from completely new angles. Be it during a flight in the air, with an unusual means of transport or an activity with an extra thrill. Look forward to experiences that you will never forget.



BIKE TOURS

Discover the country and its people in a unique way – "fit and active" on the saddle of a first class A-ROSA bicycle. We only select the most beautiful scenery for our tours, and we have made it our quest to let you experience and feel the unique and unspoilt natural beauty of theses places, first hand.



DISCOVERY TOURS

Do you like to go on discovery trips? Then these tours are perfect for you. Whether it's a city tour, a city walk or a sightseeing tour, there is plenty to explore. A must for all culture lovers.



GOURMET TOURS

As the name suggests, indulgence is the focus here: sample regional products and specialities directly from the manufacturers. And if you like what you try, you might just have found the perfect souvenir for your loved ones at home.

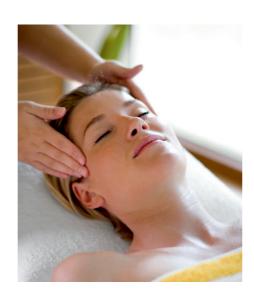




Take time out TO TREAT YOURSELF TO SOMETHING SPECIAL.

Now and again, it's time to think about yourself and treat yourself to an exclusive pampering programme. But isn't that selfish? Definitely not! Because everyone who feels at ease in their own skin will positively influence the people around them. And because our guests have very different ideas when it comes to the perfect pampering moment, we offer you a wide range of choices to make your very own dream come true. Each of our cruise ships has its own onboard SPA-ROSA where our expert spa and beauty team is waiting to greet you: treat yourself to a massage, facial or manicure. A sauna with a panoramic view of the river and the passing landscapes will enable

you to properly wind down and focus on your-self. If desired, you can complete your spa visit with a very special highlight: the exclusive private atmosphere of the Private SPA. But sometimes doing some exercise is the best way to find inner tranquillity. And this is why you'll find a wide range of keep-fit facilities on board our ships. Starting with the sun deck, with its pool, whirlpool, shovelboard and putting green. And in the onboard gym, you can work out on our modern cardio equipment. If desired, you can also work out with a personal trainer or get our qualified staff to put together your own individual training plan. On land, sports enthusiasts meet up for cycling tours.



A4 CASIS IN THE MIDDLE OF THE RIVER—THE SUN DECK.



It's easy to lose track of time on the sun deck. Sometimes, such as during sunset, time seems to stand still. Whereas, during exciting shovelboard games, intense games of chess or small golf tournaments, time seems to fly. But what really matters is that you take all the time in the world to do whatever you like. Chat with your neighbour during a poolside snack on your sunbed or search for a spot in the shade to spend some time alone. On our spacious ship, you will always find the perfect place to enjoy the picturesque landscapes in total solitude, watch the endless spectacle of the clouds during a delicious cocktail or immerse yourself in a good book. The motto on the sun deck: anything is possible, but nothing is compulsory.



K's good to have the Choice

TO ENTERTAIN YOURSELF OR LET YOURSELF BE ENTERTAINED.

What goes better with a good glass of wine than music and the calming sound of the waves? Combine this with interesting conversation, maybe about the last excursion, maybe with people you've just met – and that makes for the perfect evening. We believe that the best entertainment doesn't force itself into the foreground, but instead subtly emphasises the magic of the moment. That's why we don't hold loud daytime entertainment programmes, but instead organise small, but unique ones. And our stylish evening entertainment marks the end of the perfect day. Of course, you can also spend your free time in good company, playing board games and cards, or making yourself comfortable with a book from our onboard library. It's up to you!

THE FIRST AND LAST BEAUTIFUL VIEW OF THE DAY:

My Cabiu.



On the river there is a wealth of gorgeous views to admire: cities that wrote history, spectacular landscapes and always there for you to enjoy – your own cabin, which we've designed to make you feel right at home from the moment you come aboard. Beautiful interiors in colours of well-being, with firstclass materials and modern furnishings – all on board. And the best part is that this highlight travels with you. It's never more than a short walk away and lovely to look at in every season. If you dream of even more than that, then book one of our majestic suites. You'll be delighted even before you get to your room, thanks to our personal welcome and suite check-in service, which begins with a glass of champagne after 12:00 pm. You can look forward to 21 to 29 square metres of luxury that leaves nothing to be desired. A Juliette balcony or a fullsized one? No problem. Room service? At your service. Daily refreshments in the minibar, delicious fruit and flowers? It's all ready. All that's missing is you.





High quality amenities, such as flat screen TV, shower and more.



Category A cabin with extra bed (A-ROSA DONNA).



Elegant suite with large, naturally lit bathroom and bathtub.



Family cabin with double bed for parents and two full-sized beds for the children (sleeper sofa and fold-out extra bed).

THE CABINS

- spacious cabins 14.5 m² to 16.5 m²
- standard amenities: adjustable air conditioning, TV, phone, hair dryer, safe
- Category S (Rhine, Seine and Rhône) and A (Danube) incl. extra bed
- Category B has panorama window on the Danube
- Categories C and D with Juliette balcony, Danube Category C only



A-ROSA FAMILY CRUISES



18 A-ROSA FAMILY CRUISES

CURIOSITY RUNS in our family.

Everyone knows that children see the world with different
It's no wonder, since everyone around you is completely reeyes. But you have to travel with them to understand just how exciting their view of things truly is. While parents enjoy a view of vineyards and the Lorelei their children are seeing noble knights, ready to defend their castle, princesses and treasure. Are you taking pleasure in the majestic Cataract Passage along the Danube? Your grandkids already suspect that it was a horde of potato-faced trolls that split the cliffs with a little pounding of their fists. Are you admiring the Rhône delta in the Camargue? Your offspring have been discussing how long flamingos can actually stand on one leg. As you can see, a river cruise gives free rein to one's imagination.

laxed for a change, from toddler to grandma, from morning to evening. The children can play, do crafts, horseplay and experience adventure in the Kids Club, while you curl up on the sun deck. Or perhaps you take part in one of the familyfriendly excursions in the region that offer plenty for children and adults alike. And in the evening, when you're all back on board, tired but happy, everyone will find their favourite dish at the buffet. Don't hold back, because tomorrow will bring more city-hopping. And you enjoy all of it without having to constantly repack. It's a terrific prospect, isn't it?

KIDS CLUB

EASTER & SUMMER 2018:

Rhine – A-ROSA FLORA Seine – A-ROSA VIVA

AUTUMN 2018:

Rhine – A-ROSA FLORA

CHRISTMAS & NEW YEAR'S EVE 2018:

Rhine – A-ROSA FLORA Seine – A-ROSA VIVA

AGE GROUPS:

Children and young people aged 4 to 15

ACTIVITY TIMES:

8:00 am - 12:30 pm

2:00 pm - 6:30 pm

7:30 pm - 9:00 pm



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A-ROSA FAMILY CRUISES

A-ROSA-JUST THE RIGHT THING FOR...

CITY LOVERS.

Those who travel with A-ROSA have the most beautiful cities in Europe at their feet. Would you like to wind your way through the canals of Amsterdam, taste authentic Hungarian goulash in Budapest or smile back at the Mona Lisa in Paris? We bring you there... along the most relaxing route you could ever imagine.

NATURE LOVERS.

Our routes amaze everyone with their entirely unique view of nature. The Rhône, for example, glides past UNESCO World Heritage sites like Arles and Avignon as well as world-famous wine-growing regions, olive orchards and the wild and romantic Camargue on its way to the coast. That's what makes A-ROSA the perfect choice for all those who can't get enough of beautiful landscapes.

ART AND CULTURE LOVERS.

Rivers have always been a place where culture is created. After all, the first cities sprang up along their banks – places for ideas, exchange and inspiration. Whether you prefer painting, music or theatre, antique, classic or modern, you can dedicate a cruise with A-ROSA entirely to your favourite art form



FIRST-TIMERS & GETAWAY-ERS.

Wondering what a river cruise is all about? Our short trips are the perfect way to test the river cruise waters – the ideal chance to get to know this type of travel.

SEASONED CRUISE-TAKERS.

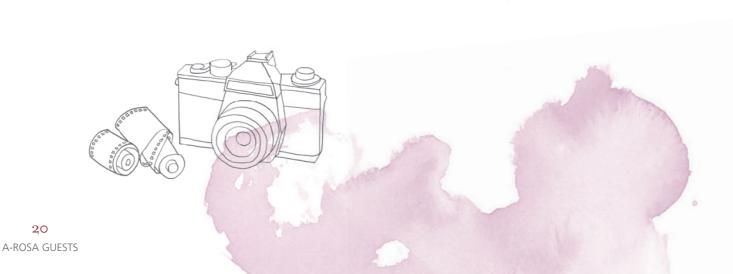
Do you like ocean cruises? Then there's a strong likelihood you'll feel right at home on the river, too. The comfort is the same, while the atmosphere is terrifically private. In addition, our fleet not only brings you to the coast, but up the river and directly to the heart of Europe's most exciting cities. Short distances are guaranteed! And on the way there: breathtakingly cinematic scenery.

HOLIDAYS WITH FRIENDS.

Looking for time to see, enjoy and catch up with each other? Our cruises are the perfect choice for groups, too, because you always have the choice between spending time together or alone. We take care of everything else.

SPONTANEOUS, SMART SAVERS.

Those who like to travel spontaneously or need to watch their holiday budget will be pleased by our A-ROSA Basic rates. On certain travel dates, we offer these rates at short notice and for a limited number of quests.



FAMILY TRIPS.

Families are welcome on all our cruises! Many of our ships also offer added value, like the Kids Club, where all children can participate in age-appropriate programmes full of action and excitement in small groups while their parents enjoy some time for themselves. Afterwards, families can take a break together in their spacious family cabins. That's how to make holidays fun for everyone!

TRAVELLERS ON THEIR OWN.

If you are travelling alone, there is a world of opportunity for you on A-ROSA cruises. Would you like to explore the city on your own? We'll be happy to equip you with everything you need. Or perhaps you'd prefer to join a group? No problem – the friendly atmosphere on board means you'll feel at ease right from the start. What's also lovely is that many of our cruise dates only apply a minor surcharge for single cabins.

HOLIDAY SEASON FANS.

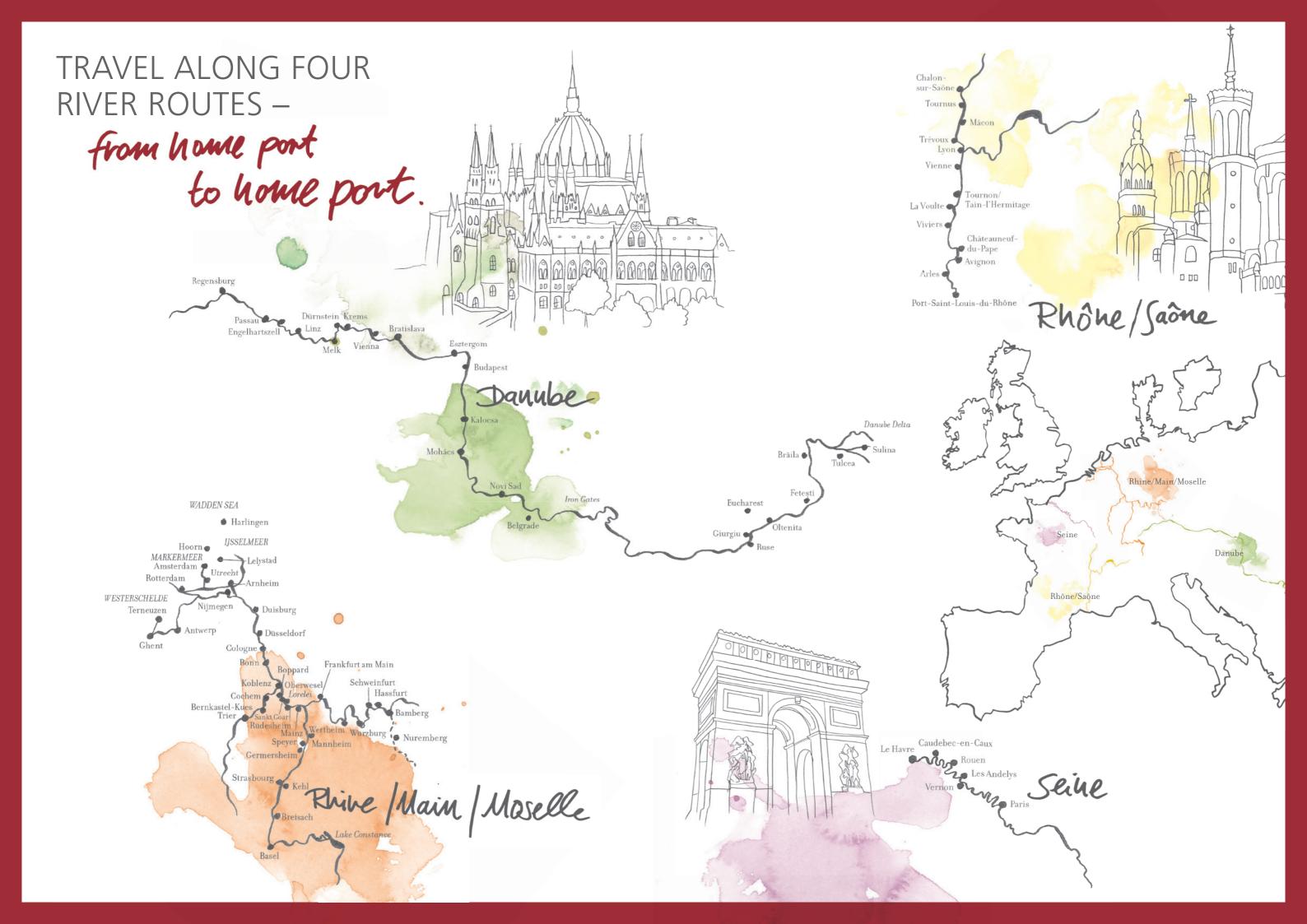
For those who'd like to spend their holiday season in an entirely new way, we recommend our Christmas and New Year's cruises. Here you can escape the stress of the holidays, enjoy our special gourmet set meals and simply have an unforgettable time.

FANS OF TULIP BLOSSOMS.

Spring knows that everyone is waiting eagerly for it to arrive, which is why it makes a spectacular appearance in certain places. The best example is the tulip blossoms of Holland. Starting out as a sea of green leaves, the tulip fields burst into an array of brilliant colours between mid-April and early May. Take the river into this sea of blossoms; on its way there, it kindly passes through several other destinations you've always wanted to visit.



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A-ROSA GUESTS



DANUBE

The "Queen of Rivers" has as many faces as it has bends. Its 2,850 km journey begins as a small rill in the Black Forest. By the time it reaches Bavaria, it's already become the strong current that served as one of the most important trade routes of the early Celts and Romans. It visits Vienna, inspires chefs, composers and royal families and passes the most famous grape varieties in the world as it meanders through the world heritage site of Wachau. The Danube runs through the spectacular scenery of ten nations and passes cities that seem to vie with each other for the most remarkable architecture. Bratislava is followed by Budapest and Belgrade. Finally, it reaches the Iron Gates, the highlight of the Cataract Passage, before the Danube branches out into thousands of channels that run into the Black Sea. Here your cruise begins anew – would you like to join us for part of it?

Danube Classics, 7 nights – Page 26 Danube Highlights, 5 nights – Page 27

More cruises at: www.arosa-cruises.com/danube



RHINE, MAIN & MOSELLE



If you just look at its source, the Rhine is Swiss – with German hillsides along for the ride. That's why it visits three other countries and their major cities on its way to the North Sea. And it brings along plenty of wine from the best locations. The matching dishes are provided by the regions themselves: cheese from Basel, tarte flambée from Strasbourg, the "Debbekooche" potato dish from Koblenz and "Flönz" blood sausage from Cologne. Plus any number of good things from the Main and the Moselle. As the sea slowly comes into view, we see the busy side of the Rhine. Effervescent Amsterdam injects more multicultural esprit into the Rhine delta than the ancient Romans ever managed. And Rotterdam surpasses itself on a daily basis thanks to its lively artistic scene and of course the harbour workers in Europe's largest seaport. And you? Which story would you like Father Rhine to tell you?

Experience the Northern Rhine, 7 nights – Page 28 Experience the Southern Rhine, 7 nights – Page 29

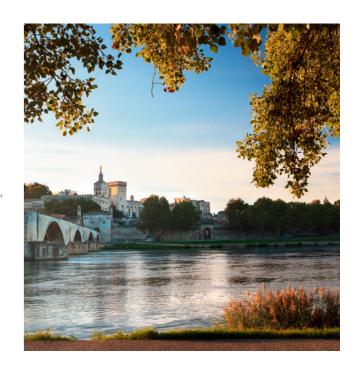
More cruises at: www.arosa-cruises.com/rhine

RHÔNE & SAÔNE

In the Midi, France's Mediterranean south, the attitude of the "Grande Nation" toward life seems to be tangible. Many would say it's due to the special light which shines on remarkable buildings like the Papal Palace in Avignon. Or the scent of the lavender fields that welcomes travellers along the river like a friendly greeting. Others connect it to the traces of history, which are an integral part of the cityscapes, like the amphitheatre of Arles or the narrow mediaeval alleyways of Lyon. Perhaps it is also the pure pleasures that no French person can do without. You can get a fresh baguette a good cheese, and a glass of Châteauneuf-du-Pape pretty much anywhere here, at any time of day. The lesson in relaxing comes free of charge. When will you immerse yourself in the French way of 'vivre'?

Rhône Route Classique, 7 nights – Page 30 Rhône Route Rendez-vous, 5 nights – Page 31

More cruises at: www.arosa-cruises.com/rhône



SEINE



The Seine follows a winding path through the history of France – and each epoch is remarkable in its own way. Million-year-old chalk cliffs, the mediaeval alleyways of Rouen, Monet's water-lily pond in Giverny, or Versailles, Louis XIV's ego immortalised in stone. In contrast, visitors to Le Havre admire France's most modern seaport. And Paris? A singularly gigantic homage to today! Whether you wonder at Mona Lisa's smile in the Louvre, take a break in the Jardin des Tuileries or shop to your heart's content along the Champs Élysées, the present moment is what counts here.

Seine Experience Normandy, 7 nights – Page 32 Seine Rendez-vous with Paris, 5 nights – Page 33

More cruises at: www.arosa-cruises.com/seine

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A-ROSA DESTINATIONS
A-ROSA DESTINATIONS

DANUBE CLASSICS – 7 NIGHTS

A cruise through the ages.

Engelhartszell, Vienna, Esztergom, Budapest, Bratislava, Wachau, Melk, Engelhartszell

The time machine still hasn't been invented. Or has it? Along our Danube cruise, which covers more than 1,000 kilometres between the German border and the Black Sea, it nearly feels that way. In untamed Bratislava, the Renaissance meets socialism and science fiction thrives next to the Baroque. Budapest, so sumptuous on one hand yet wind-skewed on the other, improvises its way through life with its bars located in old ruins and its offices in former schools and factories. Plus, it has the Hungarian language! At the end, Vienna, pink and twirly, like it came fresh from the patisserie, where Oriental, German and French influences have combined to create a city people fall in love with and always want to return to, discover more. And probably also so they can enjoy a few more of the delicious "Wäschermäderln" marzipan apricots.



7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029

Price per person, including \in 70 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

A-ROSA DONNA 2018

APRIL: \$ 22 A 29

MAY: A 6 | 13 B 20 | 27

JUNE: B 3 | 10 | 17 | 24

JULY: B 1 | 08 | 15 | 22 | 29

AUGUST: B 5 | 12 | 19 | 26

SEPTEMBER: A 23 | 30 B 2 | 9 | 16

S 7 | 14 | 21

S | **A** | **B** = season, see pages 38-39

DANUBE CLASSICS

OCTOBER:

DAY	ARR	DEP	CITY
1	_	5:00 pm	Engelhartszell, AT (Passau, DE)
2	12:00 pm	_	Vienna, AT
3	_	6:30 pm	Vienna, AT
4	8:00 am	10:30 am	Esztergom, HU
4	3:00 pm	_	Budapest, HU
5	_	4:00 pm	Budapest, HU
6	9:00 am	4:30 pm	Bratislava, SK
7	_	_	Morning
			Passage Wachau, AT
7	12:00 pm	4:00 pm	Melk, AT
8	07:00 am	_	Engelhartszell, AT (Passau, DE)



26 DANUBE



Travelling where Europe is at home.

Engelhartszell, Vienna, Budapest, Bratislava, Wachau, Linz, Engelhartszell

People don't travel on the Danube; they're at home on the Danube – at home in the history of Europe. And you'll take a part of this history home with you. Vienna and Budapest, the former capital cities of the Austro-Hungarian "Danube Monarchy" are simply brimming over with Baroque architectural gems and the finest of Hungarian Art Nouveau. And amidst all of this old splendour, the two cities appear to be more and more youthful and dynamic. Those who like things even more unconventional will be thrilled with a visit to Slovakia's self-assured capital, Bratislava. Make sure to order "Bryndzové halušky"! This national dish consists of pasta with cream cheese from sheep's milk. Simple, but really good.

Example: Cat. S (double occupancy) on 07 Apr 2018:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 749

Price per person, including € 50 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

A-ROSA DONNA 2018

APRIL: \$ 7 | 12 | 17

OCTOBER: \$ 28

NOVEMBER: \$ 2 | 7 | 12

S | **A** | **B** = season, see pages 38-39

DANUBE HIGHLIGHTS

DAY	ARR	DEP	CITY
1	_	5:00 pm	Engelhartszell, AT (Passau, DE)
2	12:00 pm	6:30 pm	Vienna, AT
3	12:30 pm	6:30 pm	Budapest, HU
4	1:00 pm	5:30 pm	Bratislava, SK
5	_	_	Passage Wachau, AT
5	4:00 pm	11:00 pm	Linz, AT
6	7:00 am	_	Engelhartszell, AT (Passau, DE)





EXPERIENCE THE NORTHERN RHINE - 7 NIGHTS

Travelling like Rubens: into the centre of life.

Cologne, Markermeer/Ijsselmeer, Hoorn, Amsterdam, Rotterdam, Ghent, Antwerp, Nijmegen, Cologne

F = family cruise

 $\mathbf{S} \mid \mathbf{A} \mid \mathbf{B} = \text{season, see pages } 38-39$

On the Rhine through Guelders, Flanders and Holland sounds suspiciously like the "Old Masters", but it's young and uncomplicated. Where else would a stranger immediately feel so at home? Where else can you see things both crazy and adorable on every street corner? The ringing of bicycle bells mixes with music from open windows as do the excursion-goers from the A-ROSA ship with the locals in the pubs and restaurants. Between the cities, enjoy the wind in your hair – and the incomparable feeling of freedom unfurling. And then the eye will again be pleased to spy one of the old Dutch fishing villages with its rustic crow-stepped gables and colourful fishing boats.



EXPERIENCE THE NORTHERN RHINE

DA	Y ARR	DEP	CITY		
1	_	5:00 pm	Cologne, DE		
2	_	_	Morning cruise on the		
			Markermeer/Ijsselmeer, NL		
2	12:00 pm	11:00 pm	Hoorn, NL		
3	5:00 am	11:00 pm	Amsterdam, NL		
4	8:00 am	2:00 pm	Rotterdam, NL		
4	_	_	Afternoon harbour tour		
			of Rotterdam, NL		
4	_	_	Evening passage through		
			Rhine-Maas delta, NL		
5	7:00 am	3:30 pm	Ghent, BE		
5	6:00 pm	7:00 pm	Terneuzen*, NL		
5	_	_	Evening passage through		
			Western Scheldt		
6	1:00 am	6:00 pm	Antwerp, BE		
6	_	_	Evening passage through		
			seaport Antwerp, BE		
7	9:00 am	1:00 pm	Nijmegen, NL		
8	6:00 am	_	Cologne, DE		
* Excursion stop.					

Example: Cat. S (double occupancy) on 2 Apr 2018: 7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029 Price per person, including € 70 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018. A-ROSA AQUA, A-ROSA FLORA, A-ROSA SILVA 2018 APRIL: **S** 02 | 07 | 09 | 21 **A** 28 MAY: A 02 B 26 JUNE: **B** 09 | 16 | 17 | 23 **B** 07 | 15 | 21 | 29 JULY: **AUGUST: B** 04 | 11 (F) | 18 | 25 (F) **SEPTEMBER:** A 23 | 29 B 01 | 08 OCTOBER: **S** 06 | 07 | 13 | 21



EXPERIENCE THE SOUTHERN RHINE – 7 NIGHTS

The river of boundless possibilities.

Cologne, Mainz, Strasbourg, Basel, Breisach, Lorelei, Koblenz, Cologne

The Rhine always shows its best side, which is amazing, since it has thousands. Sometimes grim, sometimes charming. Sometimes glamorous, sometimes mighty. Sometimes cloaked in mystery and then clear again. No trip is as full of variety as a cruise on the Rhine. Stately homes, cathedrals, castles and fortresses? Half-timbered, or in granite or sandstone? The Rhine has it all! There's nothing you can't find here. The Rhine lends itself to Baroque and Gothic and is extremely photogenic – though in truth it is most at home between wild cliffs and thick forests, between knight's fortresses and wine villages, whose vineyards it as made fertile over its long history.



EXPERIENCE THE SOUTHERN RHINE

DAY	ARR	DEP	CITY
1	_	6:00 pm	Cologne, DE
2	11:00 am	7:00 pm	Mainz, DE
3	1:00 pm	_	Kehl, DE (Strasbourg, FR)
4	_	2:00 pm	Kehl, DE (Straßburg, FR)
5	9:00 am	7:30 pm	Basel, CH
6	7:30 am	1:00 pm	Breisach, DE
7	_	_	Passage Lorelei &
			UNESCO World Heritage site
			Rhine Gorge, DE
7	4:00 pm	10:00 pm	Koblenz, DE
8	6:00 am	_	Cologne, DE

Example: Cat. S (double occupancy) on 14 Apr 2018:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029

Price per person, including € 70 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

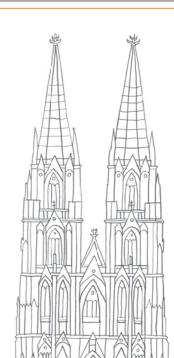
A-ROSA AQUA, A-ROSA FLORA, A-ROSA SILVA 2018

S 14 **A** 25 A 09 B 19 | 26 MAY: JUNE: **B** 02 | 16 | 30 **B** 08 | 14 | 22 | 28 AUGUST: **B** 05 | 11 | 18 (F) | 25 | 26 SEPTEMBER: **A** 22 | 30 **B** 01 | 08 | 16 **OCTOBER: S** 06 | 14 | 20 | 25 (F)

F = family cruise

S A B = season, see pages 38-39





RHÔNE ROUTE CLASSIQUE – 7 NIGHTS

I'm learning French — and beginning with "savoir-vivre".

Lyon, Mâcon, Chalon-sur-Saône, Lyon, Avignon, Arles, Lyon

Welcome to a region where people take their time. Grazing wild horses, boules players on the market square – even the ruins are in no rush to disintegrate. And Burgundy is also where the most famous variety of wine grape in the world calmly grows. You'll never get your fill of admiring the mediaeval, Baroque yet modern, commercial city of Lyon, with its labyrinthine alleyways. You will fill up your tummy, though, because every eatery proves why this is "la ville de gueule", the City of the Palate.

Then immerse yourself in picturesque Provence, as you immediately start to slow down. Enjoy the joie de vivre, the colours and the scenery. And be happy that every holiday photo this year looks like it came directly out of a picture book.



Example: Cat. S (double occupancy) on 14 Apr 2018:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029

Price per person, including € 70 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

A-ROSA STELLA 2018

APRIL: \$7 | 14 | 21 A 28*

MAY: A 5 | 12 B 19 | 26

JUNE: B 2 | 9 | 16 | 23

JULY: B 7 | 21

AUGUST: B 4 | 18 | 25

SEPTEMBER: A 22 | 29 B 1 | 8 | 15

OCTOBER: \$6 | 13

* Minor route deviation due to temporary lock closure

S A B = season, see pages 38-39

RHÔNE ROUTE CLASSIQUE

DAY	ARR	DEP	CITY			
1	_	9:00 pm	Lyon			
1	_	_	Panorama passage			
			through Lyon's old town			
2	6:00 am	7:00 pm	Mâcon			
3	3:00 am	2:30 pm	Chalon-sur-Saône			
3	5:30 pm	6:30 pm	Tournus*			
4	6:00 am	3:00 pm	Lyon			
5	10:30 am	11:00 am	Châteauneuf-du-Pape*			
5	1:30 pm	_	Avignon			
6	_	12:00 pm	Avignon			
6	3:30 pm	10:00 pm	Arles			
7	8:00 am	8:30 am	Viviers*			
7	12:30 pm	1:30 pm	La Voulte*			
8	6:30 am	_	Lyon			
*Excursion stop.						

RHÔNE ROUTE RENDEZ-VOUS - 5 NIGHTS

Every corner holds another reason to fall in love.

Lyon, Viviers, Arles, Avignon, Lyon

Lyon, with its narrow twisting alleyways and wealth of Renaissance buildings, is a great place for a rendezvous. That's what the Rhône and the Saône thought when they met here and set off on their long honeymoon trip to the Mediterranean. Fellow travellers are welcome to join them. As you enjoy a glass of Côte du Rhône, the sun sets into the river. Mediaeval Viviers awaits you. And the Ardèche, which does its part for the ambience: digging enchanted grottos into the limestone up to 300 metres deep. Even more impressive stones await you in the old Roman city of Arles – and naturally in splendid Avignon, the City of Popes. Finally, we return once more to Lyon for a second date with the city and perhaps a love that will last forever.

Example: Cat. S (double occupancy) on 4 Nov 2018:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 749

Price per person, including € 50 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

A-ROSA STELLA 2018

MARCH: \$ 23 | 28

APRIL: \$ 2

OCTOBER: \$ 20 | 25 | 30

NOVEMBER: \$ 4

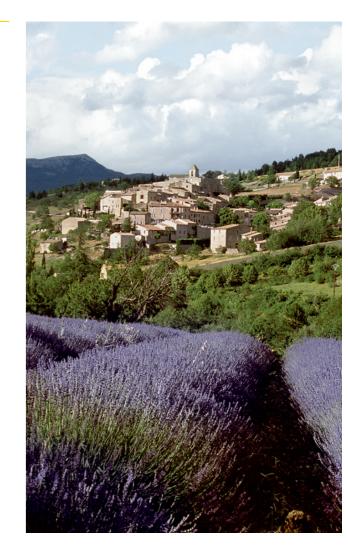
 $S \mid A \mid B = season$, see pages 38-39

RHÔNE ROUTE RENDEZ-VOUS

DAY	ARR	DEP	CITY
1	_	9:00 pm	Lyon
2	1:00 pm	7:00 pm	Viviers
3	2:00 am	2:00 pm	Arles
3	6:00 pm	_	Avignon
4	_	12:00 pm	Avignon
5	10:00 am	10:30 am	Vienne*
5	1:30 pm	_	Lyon
6	Disembark	Lyon	







31 RHÔNE/SAÔNE

RHÔNE/SAÔNE

SEINE EXPERIENCE NORMANDY – 7 NIGHTS

Those who dock in Paris arrive in many cities.

Paris, Rouen, Caudebec-en-Caux, Les Andelys, Vernon, Paris

What's Paris like? It's as cosmopolitan as New York. And at night, as thrilling as Berlin. In other words, Paris is simply the greatest city in the world. And seen from the water, it's even more wonderful. The banks of the Seine and the many bridges with their individual histories are extremely romantic. The Seine seems to have adopted the "laisser faire" attitude of the Parisians and flows leisurely toward Normandy. This province, named after the "northerners" or Vikings who landed here about 1,200 years ago, is more than appealing. Meadows in bloom and thick forests guide the river toward Rouen – the city where Joan of Arc met her end at the stake. The numerous remnants of the city's 2,000-year history are truly fascinating. There's a reason why Normandy is the subject of countless works of art. You, too, will grab your camera more often than you're used to, whether you visit the magical garden of Claude Monet or the gorgeous Château de Bizy, nicknamed "Little Versailles". And there are culinary temptations everywhere. In France, cheese is something of a national treasure. Try a few varieties, and discover for yourself why that is so.

Example: Cat. S (double occupancy) on 14 Apr 2018:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029

Price per person, including € 70 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

A-ROSA VIVA 2018

APRIL: S 14 | A 28* MAY: **A** 5 | 12 **B** 19 | 26 JUNE: **B** 2 | 09 | 23 | 30 JULY: **B** 21 (F) | 28 (F) AUGUST: **B** 18 (F) | 25 (F) SEPTEMBER: A 22 | 29 B 1 | 8 | 15 OCTOBER: **S** 6 | 13 | 20

F = family cruise

* Minor route deviation due to temporary lock closure

S | **A** | **B** = season, see pages 38-39

DAY	ARR	DEP	CITY
1	_	7:00 pm	Paris
2	2:00 pm	_	Rouen
3	_	1:30 pm	Rouen
3	5:30 pm	_	Caudebec-en-Caux
4	_	10:00 pm	Caudebec-en-Caux
5	8:00 am	8:00 pm	Les Andelys
5	10:00 pm	_	Vernon
6	_	9:00 pm	Vernon
7	9:00 am	_	Paris
8	Disembark	ation	Paris

SEINE EXPERIENCE NORMANDY

DAY	ARR	DEP	CITY
1	_	7:00 pm	Paris
2	2:00 pm	_	Rouen
3	_	1:30 pm	Rouen
3	5:30 pm	_	Caudebec-en-Caux
4	_	10:00 pm	Caudebec-en-Caux
5	8:00 am	8:00 pm	Les Andelys
5	10:00 pm	_	Vernon
6	_	9:00 pm	Vernon
7	9:00 am	_	Paris
8	Disembarkation		Paris

SEINE RENDEZ-VOUS WITH PARIS – 5 NIGHTS

The Seine flows a little more slowly in Paris. It just wants to enjoy the view.

Paris, Rouen, Vernon, Paris

Paris life pulsates on the banks of the Seine. And on the deck of your A-ROSA ship you're right in the centre of it though you also have enough tranquillity to get an overview of the metropolis and its sights.

This city has so much to offer that even Parisians are hardly able to see it all. Therefore, it's advisable to choose carefully and to leave yourself plenty of time for coffee breaks, people watching, tasting delicacies, and simply wandering and dawdling. Further to the north along the Seine lies historical Rouen. Back in 1431, the 19-year-old Joan of Arc was burnt at the stake in the city centre. Such sombre, goose-pimple-raising thoughts quickly disappear in the face of the many remarkable buildings and museums. The massive Gothic cathedral with the oldest astronomical clock are situated in the most lovely mediaeval setting. From here the Seine winds its way through forests and fields – as though stalling before it has to join the sea and say goodbye to beautiful France, and your A-ROSA ship brings you to Vernon, the adopted home of Claude Monet. Take a walk through the countryside here, or visit Monet's garden in Giverny, which he planted and nurtured over many years. You are sure to recognise several motifs from his paintings. First and foremost, of course, the most famous water lilies

SEINE RENDEZ-VOUS WITH PARIS

DAY	ARR	DEP	CITY
1	_	7:00 pm	Paris
2	11:00 am	_	Rouen
3	_	0:00 am	Rouen
4	8:00 am	11:00 pm	Vernon
5	8:00 am	_	Paris
6	Disembark	ation	Paris

Example: Cat. S (double occupancy) on 20 Mar 2018:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 749

Price per person, including € 50 Early Booking Discount (limited quantity) when booking on or before 28 Feb 2018.

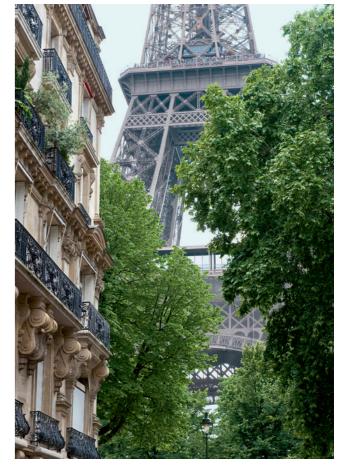
A-ROSA VIVA 2018

MARCH: **S** 20 | 25 | 30* (F APRIL: **S** 04 | 09 JULY: **B** 07 AUGUST: **B** 04 (F) **OCTOBER: S** 27 **NOVEMBER: S** 01 | 06 | 15

F = family cruise

* Minor route deviation due to temporary lock closure

S | **A** | **B** = season, see pages 38-39







CHRISTMAS MARKETS, CHRISTMAS, NEW YEAR'S EVE



Trying to end the year on the right note can be stressful. Christmas lights wait to be hung, presents need to be purchased and New Year's Eve menus planned. How about organising a bit of festivity for yourself this year? For example, enjoying the aroma of roasted almonds and mulled wine at one of Europe's most beautiful Christmas markets? Or pack all your loved ones up and spend the whole of Christmas on

board. We'll take care of the festive mood, superior cuisine and fabulous winter fairyland views. And on New Year's Eve, you can look forward to not one but two fireworks on board your A-ROSA ship: the one in the sky and its reflection on the river. After that, it has to be a great year, doesn't it?

DANUBE CHRISTMAS MARKETS – 4 NIGHTS

A cruise in a winter wonderland? How winter wonderful!

Engelhartszell, Vienna, Linz, Engelhartszell

Cruising along the Danube toward Vienna takes you past majestic castles and monasteries – a fabulous view that has enraptured travellers for centuries. Vienna was practically made for bringing out the holiday spirit. Christmas lights shine from the high windows of the splendid old buildings, and imperial castles, Baroque churches and opulent squares with glittering Christmas markets and ice rinks all seem to have sprung out of a fairy tale. At the Christkindl market in Linz, you'll be enticed by the scent of sweet treats, holiday sounds and a Christmas train that carries you off to the peaceful, wintry Pöstlingberg Schlössl.

DANUBE CHRISTMAS MARKETS

DAY	ARR	DEP	CITY
1	_	5:00 pm	Engelhartszell, AT (Passau, DE)
2	12:00 pm	_	Vienna, AT
3	_	6:30 pm	Vienna, AT
4	2:00 pm	11:00 pm	Linz, AT
5	7:00 am	_	Engelhartszell, AT (Passau, DE)

Example: Cat. S (double occupancy) on 19 Dec 2018:

4 NIGHTS, PREMIUM ALL INCLUSIVE FROM $\mathop{\,\leqslant\,} 429$

Price per person, including € 30 Early Booking Discount (limited quantity) when booking on or before 31 Aug 2018.

A-ROSA DONNA 2018

NOVEMBER: \$ 21 | 25 A 29 DECEMBER: \$ 15 | 19 A 03 | 07 | 11

S A B = season, see pages 38-39

Find more Christmas markets and our Christmas and New Year's cruises at **www.arosa-cruises.com**

RHINE CHRISTMAS SOUTH – 4 NIGHTS

Contemplation? I learned it from the Rhine.

Cologne, Mainz, Strasbourg, Lorelei, Koblenz, Cologne

The venerable organ in Augsburg Cathedral fills the nave with music. A Christmas mass in this world-famous cathedral is unforgettable! The narrow mediaeval streets of Mainz and Koblenz are more down-to-earth and homely. Half-timbered homes, chains of lights and the aroma of baked apples warm hearts, just like mulled wine warms the tummy and head. Only the poor Lorelei sits alone on her cold cliffs, looking over the Rhine. Her fabled history is best heard over biscuits and hot cocoa.

RHINE CHRISTMAS SOUTH

Thu. 27/12 6:00 am

DAV	ADD	DED	CITY
DAY	ARR	DEP	CITY
Sun, 23/12	_	5:00 pm	Cologne, DE
Mon, 24/12	10:00 am	2:00 pm	Mainz, DE
Tue, 25/12	9:00 am	10:00 pm	Kehl, DE (Strasbourg, FR)
Wed, 26/12	_	_	Passage Lorelei & Rhine
			Gorge UNESCO World
			Heritage site, DE
Wed, 26/12	4:00 pm	10:00 pm	Koblenz, DE

Example: Cat. S (double occupancy) on 23 Dec 2018:

4 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 669

Price per person, including € 30 Early Booking Discount (limited quantity) when booking on or before 31 Aug 2018.

A-ROSA AQUA 2018

DECEMBER: A 23

S A B = season, see pages 38-39



SEINE ENCHANTING NEW YEAR'S - 7 NIGHTS

Paris for the turn of the year? Mais oui!

Paris, Rouen, Caudebec-en-Caux, Vernon, Paris

On New Year's Eve, millions of fireworks create magic in the sky, making it impossible not to look forward to the new year. When the Eiffel Tower glistens jauntily and the champagne sparkles in your glass, you can be sure that you're celebrating New Year's Eve in one of the most beautiful places in the world. There's a lot to discover along the Seine on this night of nights. The Middle Ages, for example! Along the narrow streets of Rouen, time seems to have stood still. The cathedral even posed for Monet. If you want to know where the painter got his inspiration for his speckled views of nature and the city, visit Vernon, Monet's adopted home. Somewhat less modest is the legendary castle of Versailles, only a few minutes outside Paris. Here 2018 comes to a sumptuous end!

Example: Cat. S (double occupancy) on 26 Dec 2018:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,429

Price per person, including € 70 Early Booking Discount (limited quantity) when booking on or before 31 Aug 2018.

A-ROSA VIVA 2018

DECEMBER: B 26 (F)

 $F = family \ cruise$

S A B = season, see pages 38-39

SEINE ENCHANTING NEW YEAR'S

DAY		ARR	DEP	CITY
Wed,	26/12	_	7:00 pm	Paris
Thu,	27/12	11:00 am	_	Rouen
Fri,	28/12	_	1:00 pm	Rouen
Fri,	28/12	5:00 pm	_	Caudebec-en-Caux
Sat,	29/12	_	7:00 pm	Caudebec-en-Caux
Sun,	30/12	8:00 am	10:00 pm	Vernon
Mon,	31/12	7:00 am	_	Paris
Tue,	01/01	_	_	Paris
Wed,	02/01	Disembarl	kation	Paris

34 HOLIDAY TRAVEL

A-ROSA Premium all inclusive

A-ROSA Basic

OUR TOP RATE: FOR UNLIMITED ENJOYMENT.

Enjoy your wonderful time in maximum comfort, with the fully carefree rate from A-ROSA.

INCLUDED SERVICES

- FullBoardPlus: ample breakfast, lunch and dinner buffets, along with embarkation snack and tea and coffee time. Many cruises feature seasonal extras like a midnight snack.
- High-quality drinks included all day: tea, coffee, and coffee specialities, soft drinks, draught beer, as well as sparkling wine and a selection of wines, cocktails and long drinks. All day, not only during meal times. Certain specialities and beverages bear a surcharge; these include champagne.
- Free use of onboard facilities, such as the sauna & fitness centre
- 15% discount on SPA-ROSA treatments
- Transfers between train station and ship¹
- Toiletries and bathrobe in cabin
- Onboard entertainment and activities, changing daily
- Harbour fees

REQUESTED CABIN INCLUDED

Choose exactly which cabin you would like to have. When available, we will reserve your requested cabin by cabin number.

CHILDREN TRAVEL FREE OF CHARGE

Children aged 15 and under accompanied by a parent or guardian in the same cabin travel free of charge (limited quantity). More information and details on www.arosa-cruises.com.

EARLY BOOKING DISCOUNTS

When you book our "Premium all inclusive" before the given deadline, you benefit from our attractive **Early Booking Discount of up** to €100 per person (limited quantity). See our price table (pp. 38-39) to see the exact booking deadlines to avail of the discount. All travel dates and the corresponding discounts are listed on www.arosa-cruises.com.

COMBI-CRUISES

Many of our cruises can easily be combined as desired. Not only does an entirely individual and intense cruise experience await you; when you book our "Premium all inclusive" rate, you'll also enjoy our A-ROSA Combi-discount of 10% on both legs of your **cruise.** When most other quests are at the end of their trip, you can look forward to the second part of your holiday waiting ahead of you. You simply remain on board. www.arosa-cruises.com.



IT'S UP TO YOU: THE RATE FOR FLEXIBLE (OR SPONTANEOUS) RELAXATION

For certain cruise dates, we offer a limited number of places for our You'll receive the exact travel dates and information about the "A-ROSA Basic" rate for a limited time. The "A-ROSA Basic" rate includes the following services:

- Breakfast buffet
- Free use of onboard facilities, such as the sauna and fitness centre
- Onboard entertainment and activities, changing daily
- Harbour fees

BOOKING TERMS & CONDITIONS

The perfect rate for all spontaneous A-ROSA guests who are flexible in their choice of date and route. In addition to the cruise, the rate includes the ample A-ROSA breakfast buffet; we recommend booking our FullBoardPlus to go with it. We select for a surcharge. the date, route, ship, cabin category and cabin number for you.

route, ship and cabin with cruise confirmation within 7 days of booking. ("A-ROSA Basic" is only available for selected dates and in a limited number. Suites, A-ROSA cruise specials and the A-ROSA packages are not available under the "A-ROSA Basic" rate.)

It is possible to book the FullBoardPlus with the "A-ROSA Basic" rate. However, this can only be done for the entire cruise and for everyone in a cabin up to 7 days before departure. Prices per person and night: FullBoardPlus € 29 or € 14 for children (aged 2 to 15). Children 2 and under are free of charge. When booking upon embarkation: € 39 per person per night.

Guests who do not book the FullBoardPlus along with the "A-ROSA Basic" rate can sign up on board for the buffets and A-ROSA Dining

Comparison of services									
	Premium all inclusive	Basic							
FullBoardPlus	•								
Breakfast buffet	•	•							
High-quality drinks all day	•								
Transfer train station – ship – train station ¹	•								
Children travel free of charge ²	•								
(Super) Early Booking Discount (limited quantity)	•								
15% discount on SPA-ROSA treatments	•								
Mineral water in cabin	•								
Free Wi-Fi	•								
Toiletries and bathrobe in cabin	•								
Use of onboard facilities	•	•							
Onboard entertainment and activities	•	•							

Comparison of booking terms and conditions	D 1 11 1 1			
	Premium all inclusive	Basic		
Free choice of date, ship and route	•			
Free choice of cabin category and number	•			
Possible option booking (up to 30 days before departure)	•			
10% reduction on cruises when booking combinations (off cruise rate) ³	•			
Mini-group discount of 4% on cruise rate (6 or more paying in full) ³	•			
Option to book balcony and junior suite	•			
Option to book wellness and cycling packages (cruises of 7 nights or more)	•			
Children's discount (1 adult per 2-bed cabin)	Children free of charge ²	•		
Cancellation fee up to 31 days before departure	25%	35%		
Booking change fees (up to 30 days prior to departure)	One time free of charge	€ 200		

¹Guests receive an extra voucher, valid for day of embarkation or disembarkation in Cologne and Engelhartszell. In Paris and Lyon, A-ROSA can only book transfers to and from the train station

² Children aged 15 and under accompanied by a parent or guardian in the same cabin travel free of charge (limited quantity). Discount only applies to cruise).

³ Cannot be combined with other discounts or reductions.

PRICES AND DISCOUNTS FOR DANUBE, RHÔNE, RHINE & SEINE Speedy Chart

¹ Early Booking Discount for departures between March and September applies to bookings made by 28 Feb 2018. Early Booking Discount for departures between October and December applies to bookings made by 31 Aug 2018. ² The single supplement applies to Categories A, B, C & D. There is a limited number of single cabins. Single occupancy is not available for cabins in Categories S, E & F.

Children (15 and under) free of charge, when cabin shared with at least 1 full-paying adult.

Early Booking Discount applies to each person paying in full.

				DANUBE, RHÔNE, RHINE & SEINE												
Cabin category						A outside (Danube)	G outsic family ca (FLORA	bin		C outside, with Juliette balcony	D outside, with Juliette balcony	E outs junior !		F outsi Balcony S		
Deck				Decl		Deck 1	Deck 1	: 1 Deck 1		Deck 3	Deck 2	Deck 3	Deck 3		Deck 3	
Occupancy per cabin			2	3	2	3	2	3	2	2	2	2	3	2	3	
Duration	Season	Early Booking Discount by 28 Feb 2018 or 31 Aug 2018 ¹	Single supplement ²	Rates for A-ROSA Premium all inclusive from/to port of departure/arrival acc. to route per person												
4 nights	S	€ 30	10%	€ 459	€ 329	€ 559	€ 419	€ 559	€ 419	€ 599	€ 649	€ 699	€ 879	€ 649	€ 1,049	€ 799
	А		20%	€ 499	€ 359	€ 599	€ 449	€ 599	€ 449	€ 649	€ 699	€ 749	€ 949	€ 699	€ 1,149	€ 899
	В		30%	€ 699	_	€ 799	€ 599	_	-	€ 899	€ 949	-	_	_	-	_
5 nights	S	€ 50	20%	€ 799	€ 599	€ 929	€ 679	€ 929	€ 679	€ 999	€ 1,049	€ 1,119	€ 1,399	€ 999	€ 1,699	€ 1,299
	В		30%	€ 1,049	€ 749	€ 1,199	€ 849	€ 1,199	€ 849	€ 1,249	€ 1,349	€ 1,449	€ 2,179	€ 1,499	€ 2,899	€ 1,949
7 nights	S		20%	€ 1,099	€ 799	€ 1,299	€ 949	€ 1,299	€ 949	€ 1,499	€ 1,599	€ 1,699	€ 2,549	€ 1,749	€ 3,399	€ 2,299
	А	€ 70	25%	€ 1,299	€ 949	€ 1,499	€ 1,099	€ 1,499	€ 1,099	€ 1,749	€ 1,849	€ 1,949	€ 2,949	€ 1,999	€ 3,899	€ 2,599
	В		30%	€ 1,499	€ 1,099	€ 1,699	€ 1,199	€ 1,699	€ 1,199	€ 1,949	€ 2,049	€ 2,149	€ 3,249	€ 2,199	€ 4,299	€ 2,949

MORE DEPARTURES AND ITINERARIES AVAILABLE AT WWW.AROSA-CRUISES.COM











$Deck\ plans$ rhine, seine

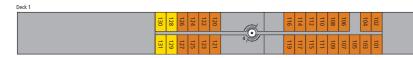
A-ROSA AQUA A-ROSA VIVA

IDENTICAL LAYOUT: A-ROSA BRAVA









SHIPYARD: Neptun Werft GmbH, Warnemünde PASSENGERS: max. 202 guests | CABINS: 99 outside cabins per ship FLAG: Germany | LENGTH: 135 m | WIDTH: 11.4 m SPEED: max. 22 km/h | POWER: 4 x 331 kW/a total of 1,800 hp YEAR OF CONSTRUCTION: 2009 A-ROSA AQUA; 2010 A-ROSA VIVA; 2011 A-ROSA BRAVA 01 Wheelhouse

02 Recliners and awnings

03 Light dome

04 Stairs

05 Giant chess board

06 Shower

07 Putting green

08 Shovelboard

09 Mobile bar and grill station

10 Outdoor restaurant

11 SPA outdoor area 12 Whirlpool

13 Gym

14 SPA relaxation area

15 Massage/Beauty

16 Sanarium

17 SPA reception

18 Lobby

19 Excursion counter

20 Lounge

21 Bar

22 Café/Restaurant

23 Buffets and live cooking

24 Market restaurant

25 Bar (indoor/outdoor)

26 Restaurant outdoor area

27 Wine bar

28 Reception

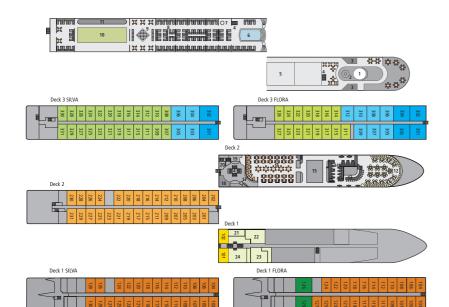
29 Bord shop

30 Toilets

RHINE, DANUBE



A-ROSA SILVA



SHIPYARD: Neptun Werft GmbH, Warnemünde

CABINS SILVA: 89 outside cabins per ship,4 junior suites, 2 balcony suites, max. 186 guests

CABINS FLORA: 83 outside cabins per ship,7 junior suites, 4 balcony suites, 2 family cabins, max. 183 guests

FLAG: Germany | LENGTH: 135 m | WIDTH: 11.4 m

SPEED: max. 22 km/h | POWER: 4 x 331 kW/a total of 1,800 hp

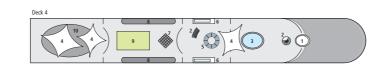
YEAR OF CONSTRUCTION: 2012 A-ROSA SILVA: 2014 A-ROSA FLORA

- 01 Wheelhouse
- 02 P'tit bar
- 03 Grill buffet/Drinks and beverages buffet
- 04 Stairs
- 05 Restaurant outdoor area
- 06 Pool
- 07 Shower
- 08 Recliners
- 09 Giant chess board 10 Putting green
- 11 Shovelboard
- 12 Lounge
- 13 Bar
- 14 Wine bar/Day lounge
- 15 Buffets and live cooking
- 16 Market restaurant
- 17 Bord shop
- 18 Reception 19 Lobby
- 20 Toilets
- 21 Organic sauna
- 22 SPA relaxation area
- 23 Massage/Beauty
- **24** Gym

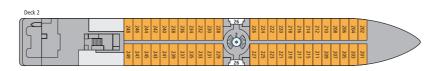
DANUBE

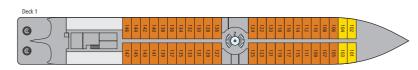
A-ROSA DONNA

IDENTICAL LAYOUT: A-ROSA BELLA, MIA, RIVA









SHIPYARD: Neptun Stahlbau GmbH, Warnemünde

PASSENGERS: max. 242 guests | CABINS: 100 outside cabins per ship

FLAG: Germany | LENGTH: 124.5 m | WIDTH: 14.4 m

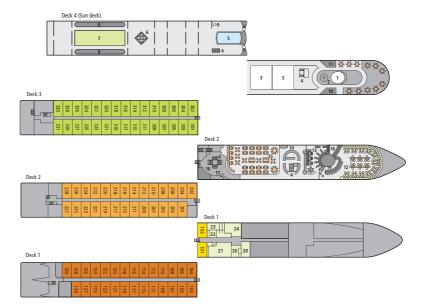
SPEED: max. 24 km/h | POWER: 2 x 800 kW/a total of 2,174 hp

YEAR OF CONSTRUCTION: 2002 A-ROSA BELLA; 2002 A-ROSA DONNA; 2003 A-ROSA MIA; 2004 A-ROSA RIVA

- 01 Wheelhouse
- 02 Stairs 03 Swimming pool
- 04 Awnings
- 05 Light dome
- 06 Gangways
- 07 Giant chess board
- 08 Shovelboard
- 09 Putting green
- **10** Grill station
- 11 Restaurant outdoor area
- 12 Day lounge/Market restaurant
- 13 Café/bar
- 14 Lobby
- 15 Reception
- 16 Massage/Beauty
- 17 Finnish sauna
- 18 Organic sauna 19 Changing rooms
- 20 Massage showers
- 21 Relaxation area
- 22 Gym
- 23 Bar
- 24 Lounge
- 25 Stage/Dance floor
- 26 Entrance
- 27 Toilets
- 28 Bord shop
- 29 Market restaurant/Buffet area

RHÔNE/SAÔNE

IDENTICAL LAYOUT: A-ROSA LUNA



SHIPYARD: Neptun Werft GmbH, Warnemünde PASSENGERS: max. 174 guests | CABINS: 86 outside cabins per ship FLAG: Germany | LENGTH: 125.8 m | WIDTH: 11.4 m SPEED: max. 24 km/h | POWER: 2 x 800 kW/a total of 2,174 hp YEAR OF CONSTRUCTION: 2005 A-ROSA LUNA: A-ROSA STELLA

- 01 Wheelhouse 02 P'tit bar
- 03 Awnings
- 04 Stairs
- 05 Swimming pool
- 06 Giant chess board
- 07 Putting green 08 Shovelboard
- 09 Outdoor shower
- 10 Beverages buffet 11 Grill buffet
- 12 Lounge
- 13 Day lounge/Wine bar
- 14 Buffet
- 15 Market restaurant
- **16** Reception
- 17 Lobby 18 Dance floor/Stage
- 19 Bar
- 20 Massage/Beauty
- 21 Gym 22 Steam sauna/Organic sauna
- 23 Finnish sauna
- 24 Relaxation room

40 **DECK PLANS**

Suites & Cabins







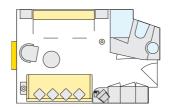






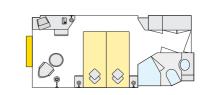






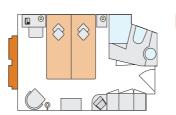
2-bed outside cabin, with extra bed,

14.5 m² / Deck 1 A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



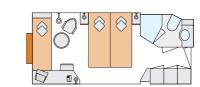
S 2-bed outside cabin,

14.5 m² / Deck 1 A-ROSA DONNA



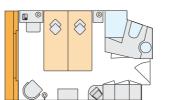
A 2-bed outside cabin,

14.5 m² / Deck 1 A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



2-bed outside cabin, with extra bed,

15.5 m² / Deck 1 A-ROSA DONNA



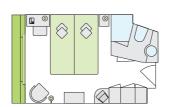
2-bed outside cabin, Juliette balcony,

> 14.5 m² / Deck 2 A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



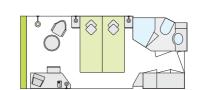
2-bed outside cabin, Juliette balcony,

> 16 m² / Deck 3 A-ROSA DONNA



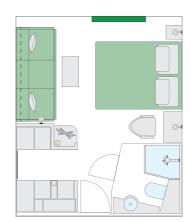
2-bed outside cabin, Juliette balcony,

> 14.5 m² / Deck 3 A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



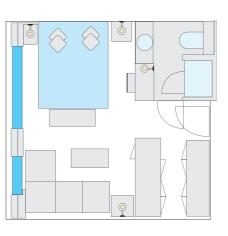
B 2-bed outside cabin, with panorama window,

16 m² / Deck 3 A-ROSA DONNA



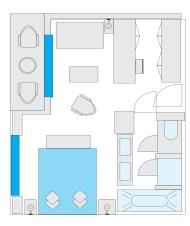
Family cabin, 2-bed outside cabin with 2 extra beds,

> 18.5 m² / Deck 1 A-ROSA FLORA



2-bed Junior Suite, Juliette balcony,

> 21 m² / Deck 3 A-ROSA FLORA / SILVA



2-bed Balcony Suite, balcony and Juliette balcony,

> 29 m² / Deck 3 A-ROSA FLORA / SILVA

The windows can only be opened in the cabin category of 2-bed outside cabin C and D with Juliette balcony and suites. Double beds cannot be separated (except SILVA and FLORA 103-106). Rhine/Seine: Each deck (cabins A, C, D) has 2 cabins available with a connecting door for use as family cabin.

A-ROSA ONBOARD INFORMATION A-Z

ONBOARD ABC's

ANNOUNCEMENTS

Public and automated announcements can be heard on deck and in the cabins (via onboard TV) and primarily inform guests of outings on land and important programme points. Announcements are in English and German on international ships.

CHANGING MONEY

Unfortunately, money cannot be changed on board. However, there are exchange offices near our berth at most ports.

CONCIERGE SERVICE

Our reception team is available to meet your individual requests (e.g. reserving tickets for cultural events and special outings or organising transfers). All suite guests on our A-ROSA FLORA & A-ROSA SILVA can enjoy our new concierge service: We are available around the clock to ensure your even greater well-being.

CUSTOMS REGULATIONS

Please note that the import or export of goods and currency is subject to the prevailing customs regulations.

DIETARY RESTRICTIONS

Please contact your head chef at the start of your cruise regarding any dietary restrictions. Please let us know of any allergies or food intolerances at least two weeks prior to your trip by calling our A-ROSA Service Centre at Tel. +49 (0) 381 - 202 6001.

DRESS CODE

Feel free to dress as you like, comfortably and casually, on board and during outings on land. Remember to wear warmer clothing on deck in the evening. Firm shoes are recommended for outings on land. Smartcasual clothing is recommended when visiting the restaurant on board. We request, however, that you do not wear swimwear or sportswear, nor go barefoot, in the restaurants and bars. We recommend that men wear long trousers in the restaurant in the evening.

FOOD & ALCOHOL

In general, you may not bring food and/or alcoholic beverages on board when you embark.

FORMS OF PAYMENT

The currency on board is the euro. During the cruise, use your onboard credit card, which also functions as the key card to your cabin. At the end of the cruise, you have the choice to settle your tab in cash, with your Maestro/EC card or with one of the following credit cards: American Express, Mastercard or Visa. For technical reasons, you cannot pay with a debit card or Travelers Cheque Card.

GUESTS WITH DISABILITIES OR LIMITED MOBILITY

All ships have steps, which may restrict mobility. Please contact our Service Centre at +49 (0) 381 - 202 6001 for individual advice.

INTERNATIONAL

The international ships (bilingual German/English) are accompanied by an international host:

Danube: A-ROSA DONNA, A-ROSA SILVA

Phina: A ROSA A ROSA SILVA

Rhine: A-ROSA AQUA, A-ROSA FLORA, A-ROSA SILVA Rhône & Saône: A-ROSA STELLA Seine: A-ROSA VIVA

INTERNET

Guests can access the internet using Wi-Fi on board A-ROSA ships. Please take into account that some legs of the cruise may have weaker connections to the Internet. You can get more information on availability, terms of usage and charges at the reception desk. Use of internet connections under the valid terms of usage is free of charge for guests with the "Premium all inclusive" rate.

ITINERARY

You can see the planned itinerary in the catalogue description; this information is subject to change. High and low tide, maintenance work and traffic-related delays at locks and bridges may cause last-minute changes to the route. In rare cases of major high or low water or force majeure, sections of the route may have to be covered by bus or rail and/or overnight stays at hotels may be required.

LANGUAGE ON BOARD

The languages on board our international ships are English and German. Documents are available in Eng-

lish and our international hosts are on hand to give

PHYSICIAI

A physician is available on board every route to the Danube Delta. On all other routes, emergency care is ensured by the infrastructure of the navigated area.

PORT BERTH

Due to heavy river traffic, it is usual for port authorities to assign the same berth to multiple ships. In such cases, the ships are next to each other, which may block the view from your cabin. Unfortunately, A-ROSA has no influence over this situation.

SMOKING

Smoking is only permitted on the exterior decks. Please do not throw your cigarette butts overboard, instead use the receptacles provided. Smoking is strictly forbidden in the interior of the ship and in the cabins. Please note that smoking is forbidden in the locks.

SOCKETS AND POWER SUPPLY

Onboard voltage is 220 V/50 Hz. There is a reversible 220/110 V socket in the bathroom for electric razors and toothbrushes; it is not suitable for other electric devices. There are multiple (220 V) sockets available in

TIPPING

Our crew is passionate about their jobs and aims to give every guest an unforgettable holiday. If you are satisfied, our employees are happy to accept a tip as recognition of their service. Most guests honour their efforts with €5 to €10 per guest and day. At the end of the cruise, there is a tip box for the entire crew at the reception desk. Naturally, you are free to give employees individual tips at any time, or to settle tips using your onboard tab.

You will find the full set of Onboard ABC's in your cabin and online at www.arosa-cruises.com.



A-ROSA

General Terms And Conditions 2018

Insofar as they are effectively agreed upon, these terms and conditions shall constitute a component of the travel contract entered into between the customer and A-ROSA Flussschiff GmbH. They are supplementary to the legal provisions set out in Sections 651a - m of the German Civil Code (BGB) and fulfil the information provision requirements for tour operators under Sections 4–11 of the German Civil Code Ordinance on the Duty to Provide Information and Proof (BGB-InfoV).

1. Conclusion of the travel contract / Travellers obligations

- 1.1. The following provisions shall apply to all booking channels:
- a) This offer is based on the cruise advertisement and the supplementary information provided by the tour operator for the respective cruise to the extent it is available to the customer at the time of booking.
- b) The customer is responsible for all contractual obligations of the persons for whom he/she makes the booking as for his/her own to the extent he/she has assumed this obligation by making an express and separate declaration.
- c) If the content of the booking acceptance declaration from the tour operator differs from the content of the booking, it shall be deemed a new offer from the tour operator that shall be binding for a period of 10 days. The contract shall be formed on the basis of this new offer if the customer declares his/her acceptance to the tour operator through an express declaration or a down payment within the period designated as hinding
- d) If an optional booking is made, the planned cruise will be reserved for the duration of 3 working days. After this time, the option will automatically become a confirmed booking. Within this period, the customer may rebook the reservation to another cruise date or route or cancel the optional booking free of charge.
- 2. Bookings made orally, by phone, in writing, by e-mail or by fax are subject to the following provisions:
 a) By making a booking (registering for travel) the customer offers the conclusion of the travel contract to the tour operator with binding effect.
- b) The contract shall be formed when the booking confirmation (declaration of acceptance) of the tour operator is received. It does not require any particular form. Upon or immediately after the conclusion of the contract, the tour operator shall send the customer a confirmation of the cruise booking in written or electronic form.
- 3. With regard to e-commerce bookings (e.g. on the internet) the conclusion of contracts is subject to the following provisions:
- a) The booking process is explained to the customer on the respective website.
- b) The customer will have the option to correct his/her entries or delete or reset the entire online booking form, and the use of this option will be explained.
- c) The website will list the languages of contract that are offered for making the online booking.d) If the text of the contract is kept by the tour oper-
- d) If the text of the contract is kept by the four operator, the customer will be informed about this and about his/her option to access the text of the contract at a later time.
- e) By clicking on "Book" (book with binding obligation to pay) the customer offers the tour operator the conclusion of the travel contract with binding effect
- f) The customer will receive an electronic confirmation stating that his/her booking (registration for travel) was received without undue delay (acknowledgement of receipt).

- g) The fact that the booking (registration for travel) is transmitted by clicking on "Book" (book with binding obligation to pay) does not give rise to a claim by the customer that a travel contract will be formed according to his/her booking (registration for travel). The contract is formed by the customer receiving the booking confirmation of the tour operator which does not require a specific form and can be given by phone, e-mail. fax or in writing.
- h) If the website confirms the booking immediately after the customer clicked on "Book" (book with binding obligation to pay) by displaying a respective immediate booking confirmation on the screen, the travel contract is formed when this booking confirmation is displayed and an interim notification regarding the receipt of his/her booking is not required. In this event, the customer will be offered the option to save and print the booking confirmation. However, the binding effect of the travel contract does not depend on the customer actually making use of these options to save or print it.

2. Paymer

2.1. A-ROSA Flussschiff GmbH is only permitted to demand or accept payments for the travel price before the end of the cruise if a risk coverage certificate has been issued to the customer. After conclusion of the contract and issue of the risk coverage certificate, a part payment amounting to 25% of the travel price shall be due for payment. The payment must be made by credit card or bank transfer directly to the A-ROSA Flussschiff GmbH. IF the payment is made by credit card, A-ROSA Flussschiff GmbH may charge a transaction fee for payments of the cruise fare in the amount of 1%, but for end customers this may not exceed € 30.00 per transaction payment. The guest will be informed of the amount of the transaction fee before and during the booking process.

The outstanding amount shall fall due 30 days before the start of the cruise insofar as the risk coverage certificate has been issued and the cruise can no longer be cancelled for the reasons set out in 5.2. When the part payment has been made, the full premium for an insurance policy brokered by A-ROSA Flussschiff GmbH shall fall due.

2.2. If the customer has not made the part payment and/or the outstanding payment by the agreed due dates, A-ROSA Flussschiff GmbH shall be entitled, after issuing a reminder and setting a final deadline, to cancel the travel contract and charge the customer cancellation costs as set out in 7.2 sentence 2 to 7.5. 2.3. After full payment for the cruise, but no earlier than three weeks before the start of the cruise, the customer will be issued with his travel documents.

3. Services and Prices

- 3.1. The scope of the services, which A-ROSA Flussschiff GmbH is obliged to perform, is set out in the contents of the booking confirmation in association with the catalogue or cruise description valid at the time of the cruise, subject to all the information and explanations contained therein, including any individual agreements.
- 3.2. Connecting journeys by train/coach/plane must be organised and booked by the customer himself. Upon request, A-ROSA Flussschiff GmbH is prepared to act as an agent for arranging such connecting journeys.
- 3.3. Any concessions arising from the age of the customer shall be based on the customer's age on the date of the start of the cruise

4. Changes to Services and Prices

- 4.1. Deviations to substantial travel services concerning the agreed content of the travel contract which were not caused by the tour operator against good faith and which become necessary after the conclusion of the contract shall be permitted only if the changes are not of major significance and do not impair the overall nature of the cruise booked. Changes include for example transfer to a structurally identical ship belonging to the same shipping company. alterations to departure times and/or routes on river cruises as a result of unforeseeable high or low water levels (for safety or weather reasons), parts of the route being completely or partly cancelled or being covered by other means of transport, and in excursion programmes being cancelled or altered; in exceptional cases, overnight stays in hotels may be necessary.
- 4.2. Any warranty claims shall remain unaffected insofar as the changed services are deficient A-ROSA Flussschiff GmbH is obliged to inform the customer about substantial changes to services without delay after having received knowledge of the reason for the change. In the event of a substantial change to an integral travel service, the customer shall be entitled to cancel the travel contract without charge or to demand participation in a cruise of at least the same value, provided that A-ROSA Flussschiff GmbH is in a position to offer the customer such a cruise without additional charge from among those it has on offer. The customer must contact A-ROSA Flussschiff GmbH to assert these rights without delay after A-ROSA Flussschiff GmbH has provided information about the change to the travel service or the cancellation of the cruise
- 4.3. If the carriage costs, in particular fuel costs, increase in relation to those which existed at the time of the conclusion of the travel contract, A-ROSA Flussschiff GmbH will increase the price of the cruise in accordance with the following calculation:
- a) In the case of an increase relating to an individual seat, A-ROSA Flussschiff GmbH may demand an increased amount from the customer.
- b) In other cases, the additional amount demanded by the transport company per means of transport will be divided by the number of seats on the agreed means of transport
- A-ROSA Flussschiff GmbH may demand from the customer the increased amount for an individual seat calculated in this way.
- 4.4. If charges such as port or airport fees which existed at the time the contract was concluded are increased to the detriment of A-ROSA Flussschiff GmbH, the price of the cruise may be increased by a corresponding proportional amount.
- 4.5. Such increases shall only be permissible insofar as the period between the conclusion of the contract and the agreed date of the cruise is longer than four months and the circumstances leading to the increase had not occurred before the contract was concluded and were unforeseeable for A-ROSA Flussschiff GmbH at the time the contract was concluded. In the event of a later change to the price of the cruise, the tour operator must inform the traveller without delay. Price increases after the 20th day before the start of the cruise shall be invalid. If the price increases by more than 5 %, the traveller shall have the right to cancel the contract without charge or demand participation in a cruise of at least the same value, provided that A-ROSA Flussschiff GmbH is in a position to offer the customer such a cruise without additional charge from among those ithas on offer. After being informed by

customer shall be obliged to assert this right without • up to 31 days before departure 25 %

5. Cancellation by A-ROSA Flussschiff GmbH and cancellation of the contract owing to the minimum number of participants not being reached

5.1. A-ROSA Flussschiff GmbH may cancel the travel contract without notice if, despite warnings from A-ROSA Flussschiff GmbH, the traveller continually causes disturbances or behaves in violation of the contract to such a degree that the immediate cancellation of the contract is justified

If A-ROSA Flussschiff GmbH cancels the contract, it retains its claim to the travel price; it must, however, take into account the value of any savings in expenses as well as any benefits that may accrue through alternative utilisation of services not utilised by the person concerned, including any amounts refunded by the respective service providers. In these cases, the staff employed by A-ROSA Flussschiff GmbH and the ship's crew are explicitly authorised to protect the interests of A-ROSA Flussschiff GmbH.

5.2. If the minimum number of participants (110 persons) specified in the cruise offer is not reached. A-RO-SA Flussschiff GmbH may cancel the travel contract up to 35 days prior to the starting date of the cruise. A-ROSA Flussschiff GmbH is obliged to inform the traveller that the precondition for the cancellation of the cruise has been met as soon as this situation arises and to send him the cancellation declaration without delay. If the cruise does not take place for this reason, any payments made by the customer towards the cost of the cruise will be refunded without delay.

6. Baggage and animals on board vessels operated by A-ROSA Flussschiff GmbH

Baggage must contain only items for passengers' personal use. In particular, travellers are not permitted to bring drugs, weapons, ammunition or explosive/flammable substances onto the riverboats. In accordance with international agreements, any drug offences will be reported to the local authorities. Animals are not permitted to be taken on board A-ROSA riverboats.

7. Cancellation by the customer before the start of the cruise / cancellation costs

7.1. The customer may cancel the cruise at any time before departure. The cancellation shall be declared to the tour operator. The customer is urgently recommended, in his own interests and for purposes of furnishing proof, to make any cancellation declaration in

7.2. If the customer cancels before the start of the cruise or does not begin the cruise, A-ROSA Flussschiff GmbH loses its claim to the travel price. In lieu of this. A-ROSA Flussschiff GmbH may, insofar as the cancellation is not its responsibility or the result of force majeure, demand reasonable compensation for the travel preparations effected and for expenses incurred up to the date of the cancellation in proportion to the respective travel price. In the event of cancellation by the customer, a percentage rate of compensation for travel preparations effected and expenses incurred shall become payable, the amount of which depends on the date when the cancellation declaration is received. We therefore recommend that any cancellation declaration be made in writing.

The percentage rate of compensation is calculated as follows:

A-ROSA Flussschiff GmbH about the price increase, the a) Standard rate: A-ROSA Premium all-inclusive rates

- 30 days or less before departure 40 %
- 24 days or less before departure 50 %
- 17 days or less before departure 60 %
- 10 days or less before departure 80 %
- 3 days before departure until the day of departure or cancellation on the day of arrival or no-show 90 %

c) For additional themed packages with a separate booking code, such as wellness packages, and also for arrival and departure arrangements and extended stays in hotels, the standard rate shall apply (7.2.a.).

7.3. Up to the commencement of the cruise the traveller may demand that a third person enter into the rights and obligations arising from the travel contract in his place.

A-ROSA Flussschiff GmbH may refuse to accept substitution by the third party if he or she does not satisfy the specific travel requirements or if statutory provisions or administrative orders stand in the way of his or her participation. If a third party enters into the contract, that person and the traveller shall be jointly and severally liable to A-ROSA Flussschiff GmbH in respect of the travel price and any additional costs arising from such substitution. For the substitution of a passenger A-ROSA Flussschiff GmbH will charge an additional fee of € 50.00 per person for the cruise only. Costs arising from the substitution in respect of any additional services that may have been booked (flights etc) will be charged in full to the person making the booking.

7.4. A-ROSA Flussschiff GmbH reserves the right to demand higher, individually calculated compensation in place of the above standard rates insofar as A-ROSA Flussschiff GmbH can prove that it has incurred significantly higher expenses than the applicable standard rate. In this case A-ROSA Flussschiff GmbH is obliged to specifically quantify and prove the amount of compensation demanded, taking into account the expenses saved and the possible alternative utilization of the

7.5. In either case the customer is at liberty to prove to A-ROSA Flussschiff GmbH that it has incurred no loss or a significantly lower loss than the standard rate

8. Changes to bookings

After conclusion of the contract, the customer does not have any entitlement to changes in respect of the date of the cruise, the destination, the place of departure, the accommodation or the means of transport (changes to bookings). If any changes to the booking are nevertheless made at the request of the customer, A-ROSA Flussschiff GmbH is entitled to make a charge per traveller for changes to the bookings within the periods set out below. This charge is as follows:

8.1. Changes to bookings up to 30 days before departure For changes to bookings up to 30 days before the start of the cruise, the following shall apply:

a) Bookings in the price category A-ROSA Premium all-inclusive: first change in booking per person free of charge, for each additional change € 25.00 per person if the change to the booking is made within A-ROSA Premium all-inclusive and it is a firm booking.

For changes of bookings from A-ROSA Premium all-inclusive to A-ROSA Basic, the charge is € 150.00 per

b) Bookings in the price category A-ROSA Basic:€ 200.00 per person if the change to the booking is made within A-ROSA Basic and it is a firm booking

c) Flight-inclusive bookings: For changes to flight-inclusive bookings the charge specified in 8.1. a)-c) will be increased by € 80.00 per person

8.2. Changes to bookings less than 30 days before the

Any desired changes to the bookings by the client which are requested 29 or fewer days before departure can be made, to the extent that they are possible at all, only after the customer has withdrawn from the travel contract under the existing conditions and simultaneously made a new booking. This shall not apply to changes to bookings that give rise to only minor costs.

8.3. Standard charges for administration, cancellation and changes to bookings fall due immediately.

Unused services

If the traveller does not utilise certain travel services that have been offered in the proper way owing to reasons which are his own responsibility (e.g. his leaving the cruise prematurely or other compelling reasons), he shall not be entitled to claim a refund of a proportional amount of the travel price. A-ROSA Flussschiff GmbH will seek to obtain a refund of the expenses saved by the service provider. This obligation shall not apply if the services in question are of negligible significance.

10. The traveller's obligation to provide assistance

10.1. Travel documents

The customer must inform A-ROSA Flussschiff GmbH if he does not receive the necessary travel documents (e.g. flight tickets, hotel vouchers) within the period of time set by A-ROSA Flussschiff GmbH.

10.2 Notification of impaired performance

If the cruise is not executed in compliance with the contract, the traveller may demand redress. If the traveller culpably fails to notify A-ROSA Flussschiff GmbH of any deficiencies, the travel price will not be reduced. This shall only not apply if such notification evidently has no prospect of success or is not feasible for other reasons. The traveller is obliged to notify the tour guide on site about the deficiency without delay. If there is no tour guide at the holiday destination, any deficiencies in the cruise must be reported to A-ROSA Flussschiff GmbH at its headquarters. The information on how the tour guide and/or A-ROSA Flussschiff GmbH can be contacted will be given in the specification of services provided or, at the latest, along with his travel documents. The tour quide is authorised to take steps to remedy the situation, if possible. However, he or she is not authorised to recognise the customer's claims

10.3. Notification period prior to cancellation

If the customer/traveller wishes to cancel the travel contract owing to a deficiency of the type set out in Section 615c of the German Civil Code (BGB) pursuant to Section 615e BGB or for an important reason evident to A-ROSA Flussschiff GmbH on account of unacceptability, he must allow A-ROSA Flussschiff GmbH a reasonable time period for taking remedial action. This shall only not apply if remedial action is impossible or A-ROSA Flussschiff GmbH refuses to take such action or if the immediate cancellation of the contract is justified in view of a special interest of the customer/ traveller that is evident to A-ROSA Flussschiff GmbH.

10.4. Damage to and late arrival of baggage

In the event of damage to or late delivery of baggage from flights, A-ROSA Flussschiff GmbH urgently recommends that the customer notify the relevant airline immediately at the airport by submitting a Property

Irregularity Report (P. I. R.). Airlines generally refuse to make refunds if such a P.I.R. has not been submitted. Where baggage has been damaged, the P.I.R. must be submitted within seven days after receipt of the baggage and in the case of late arrival within 21 days. In addition, the loss, damage or misdirection of baggage must be reported to the tour guide or the local representative of A-ROSA Flussschiff GmbH.

11. Limitation of liability

11.1 The contractual liability of A-ROSA Flussschiff GmbH for loss or damage, that does not result in bodily injury, loss of life or injury to health, is limited to three times the amount of the travel price.

a) to the extent that the loss or damage incurred by the traveller is attributable neither to wilful conduct nor to gross negligence, or

b) to the extent that A-ROSA Flussschiff GmbH is responsible for the loss or damage incurred by the traveller only through the fault of a service provider. Any claims above this amount under the Montreal Convention and accordingly the Aviation Act shall not be affected by this limitation.

11.2. A-ROSA Flussschiff GmbH is not liable for impairments of performance, personal injury or property damage in connection with services for which it has merely acted as an agent (e.g. excursions, sports events, theatre visits, exhibitions, transport services from and to the place of departure and destination) if these services are explicitly specified in the cruise advertisement and the booking confirmation as external services, citing the contractual partner, in such a way that the traveller has been clearly informed that these services are not within the scope of the services provided by A-ROSA Flussschiff GmbH. However. A-ROSA Flussschiff GmbH is liable

a) for services which include transportation of the traveller from the specified place of departure to the specified destination, interim transportation during the cruise and accommodation during the cruise, or b) if and to the extent that the loss or damage incurred by the traveller is attributable to A-ROSA Flussschiff GmbH's violation of its obligations in respect of information, explanation or organisation.

11.3. Insofar as A-ROSA Flussschiff GmbH is the contractual or performing carrier as regards the cruise, or is deemed to be such in accordance with statutory provisions, A-ROSA Flussschiff GmbH is liable in the case of compensation claims for personal injury or damage to baggage under specific statutory regulations (in particular the German Commercial Code [HGB] and the appendix to Section 664 HGB and the Inland Navigation Act).

12. Assertion of claims: Addressee, time limit statute

12.1. Claims under Sections 651c to f BGB must be filed by the customer within one month after the contractually agreed cruise completion date.

12.2. The time limit starts with the first day after the contractually agreed cruise completion date. In case the last day of the time limit is going to be a Saturday, Sunday or a public holiday, the time limit will be extended to the next official business day.

12.3. Claims against A-ROSA Flussschiff GmbH. Loggerweg 5, 18055 Rostock, Germany may only be filed within the said time period.

12.4. After the expiry of this period, the customer/ traveller may only file claims if he has been prevented from adhering to the time limit by circumstances that were beyond his control.

12.5. The time limit in 12.1 also applies to the notification of damage to baggage or delays in delivering baggage in connection with flights as set out in 10.4, if warranty rights arising from Section 651 c subsection 3, 651 d, 651 e subsections 3 and 4 of the German Civil Code are claimed. Claims for damages must be reported within 7 days in case of damaged baggage. Claims for damages due to late arrival of the baggage must be made within 21 days after delivery.

13. Passport, Visa and Health regulations

13.1 Every traveller on A-ROSA river cruise liners must carry a valid identity card or passport. All children (from the time of their birth) must have their own travel document for travel abroad (see Entry Regulations on page 36).

13.2. The tour operator will inform nationals of Member States of the European Community in which the cruise is offered about the relevant passport, visa and health regulations before the contract is concluded and about any changes to these regulations before departure.

For nationals of other states the appropriate consulate will provide information.

In providing this information, it is assumed that there are no peculiarities relating to the person of the customer and any fellow travellers (e.g. dual citizenship.

13.3. A-ROSA Flussschiff GmbH will inform the customer about any changes to the regulations set out in the cruise description before the contract is concluded. 13.4. The customer is responsible for obtaining and carrying the officially required travel documents, for any necessary vaccinations and for adherence to customs and foreign currency regulations. Any disadvantages which arise as a result of non-adherence to these regulations, e.g. the payment of cancellation costs, will be charged to the customer. This does not apply if the tour operator failed to provide information or the information provided was insufficient or incorrect.

13.5. A-ROSA Flussschiff GmbH is not liable for the timely issue and delivery of any necessary visas by the respective diplomatic mission if the customer has requested the tour operator to obtain such visas unless it has culpably violated its own obligations.

14. Statute of limitations

14.1. Customers'/travellers' claims under Sections 651c to f BGB on account of damage to life, body or health which is attributable to wilful or grossly negligent violation of obligations on the part of A-ROSA Flussschiff GmbH or any legal representatives or performing agents of A-ROSA Flussschiff GmbH shall be statute-barred after two years.

This also applies to claims for compensation in respect of other loss or damage which is attributable to wilful or grossly negligent violation of obligations on the part of A-ROSA Flussschiff GmbH or any legal representatives or performing agents of A-ROSA Flussschiff

14.2. All other claims under Sections 651c to f BGB shall be statute-barred after one year.

14.3. The limitation period in 14.1. and 14.2. begins on the day following the contractually agreed cruise conclusion date. In case the last day of the limitation period is going to be a Saturday. Sunday or a public holiday, the time limit will be extended to the next official business day.

14.4. If legal proceedings are pending between the customer/traveller and A-ROSA Flussschiff GmbH concerning the claim or the circumstances on which the claim is based, the limitation period shall be suspended until the customer/traveller or A-ROSA Flussschiff GmbH refuses to continue the proceedings. The limitation period begins no earlier than three months after the end of the suspension.

15. Duty to provide information about the identity of the performing airline

The EU directive concerning the information of flight passengers about the identity of the performing airline obliges A-ROSA Flussschiff GmbH to inform the customer at the time of booking about the identity of the performing airlines with regard to all flight services in connection with the cruise booked. If the performing airline has not been decided upon at the time of booking, A-ROSA Flussschiff GmbH is obliged to inform the customer about the airline or airlines which will probably perform the flight. As soon as

A-ROSA Flussschiff GmbH knows which airline will perform the flight, it must inform the customer. If the airline that the customer has been told will perform the flight changes, A-ROSA Flussschiff GmbH must inform the customer about this change. It must immediately take all reasonable steps to ensure that the customer is informed as quickly as possible about the change. The list of airlines banned within the EU ("Black List") can be viewed at the following internet page: http://ec.europa.eu/transport/modes/air/safety/ air- ban/index de.htm.

Notice regarding the termination due to force majeure For cancellation of the travel contract we relegate to the legal provision in the German Civil Code, which reads as follows:

" § 651i:

(1) If the travel package is substantially obstructed, jeopardised or impaired as the result of force majeure not foreseeable when the contract was entered into, then both the travel organiser and the traveller may terminate the contract merely under this provision.

(2) If the contract is terminated under subsection (1), then the provisions of section 651e (3) sentences 1 and 2 and 651e (4) sentence 1 apply. Extra costs for return transport are to be borne by the parties onehalf each. Apart from this, extra costs are borne by the traveller.

A-ROSA Flussschiff GmbH Loggerweg 5 · 18055 Rostock · GERMANY Information correct as of Sep 2017

